



Group Concept Mapping

Topic Bibliography – Business & Marketing

- Behfar, K., Mannix, E. A., Peterson, R. S., & Trochim, W. M. (2011). Conflict in small groups: The meaning and consequences of process conflict. *Small Group Research*, 42(2), 127-176. doi: 10.1177/1046496410389194.
- Behfar, K., Peterson, R. S., Mannix, E. A., & Trochim, W. M. K. (2008). The critical role of conflict resolution in teams: A close look at the links between conflict type, conflict management strategies, and team outcomes. *Journal of Applied Psychology*, 93(1), 170-188. doi: 10.1037/0021-9010.93.2.462.
- Berg, S., Cloutier, L. M., & Broring, S. (2018). Collective stakeholder representations and perceptions of drivers of biomass-based value chains. *Journal of Cleaner Production*, 200 (2018), 231-241. doi: 10.1016/j.jclepro.2018.07.304.
- Borge, L. & Broring, S. (2018). What affects technology transfer in emerging knowledge areas? A multi-stakeholder concept mapping study in the bioeconomy. *The Journal of Technology Transfer*. Advanced Online Publication. doi: 10.1007/s10961-018-9702-4.
- Burchell, N. & Kolb, D. (2002). Pattern matching organizational culture. *Journal of Management & Organization*, 9(3), 50. doi: 10.1017/S1833367200004703.
- Cloutier, L. M., Cueille, S., & Recasens, G. (2014). An evaluation of group concept mapping as an integrative method to identify and analyze an entrepreneurial ecosystem. *Revue Internationale P.M.E.*, 27(3-4), 15-49. doi: 10.7202/1028039ar.
- Cloutier, L. M., Renard, L., Arcand, S., & Laviolette, E. M. (2016). Rejuvenating the Cider Route in Quebec: An action design research approach to stakeholder collaboration and innovation. *Technology Innovation Management Review*, 6(11), 6-17.
- Cloutier, L. M., Cueille, S., & Recasens, G. (2016). Resource orchestration mechanisms and the growth of the very small enterprise (VSE) with entrepreneurial support (Les mécanismes d'orchestration des ressources et la croissance de la jeune TPE accompagnée). *Revue Internationale P.M.E.*, 29(3-4), 291-334. doi: 10.7202/1038340ar.
- Cloutier, L. M., Cueille, S., & Recasens, G. (2017). Entrepreneurs' perspectives on the structuring of the phase of the entrepreneurial team, in C. Ben-Hafaïedh & T. M. Cooney (eds.), *Research Handbook on Entrepreneurial Teams: Theory and Practice*, (p.96-120). Cheltenham, UK: Edward Elgar Publishing.
- Cloutier, L. M., Arcand, S., Laviolette, E. M., & Renard, L. (2018). Collective economic conceptualization of strategic actions by Quebec cidemakers: A mixed methods-based approach. *Journal of Wine Economics*, 12(4), 405-415. doi: 10.1017/jwe.2017.39.
- Glenn, M. & Thorne, K. (2015). Does the purpose for using a service dog make a difference in the perceptions of what it takes to create successful outcomes in the workplace? *Journal of Applied Rehabilitation Counseling*, 46(2), 13-19.
- Glenn, M. K. (2015). Stakeholder perceptions of the need for research on elements of service dog partnerships in the workplace. *Rehabilitation Research, Policy, and Education*, 29(4). doi: 10.1891/2168-6653.29.4.320.
- Haafkens, J. A., Kopnina, H., Meerman, M. G. M., & van Dijk, F. J. H. (2011). Facilitating job retention for chronically ill employees: Perspectives of line managers and human resource managers. *BMC Health Services Research*, 11:104. doi: 10.1186/1472-6963-11-104.
- Henry, A. D., Laszlo, A., & Nicholson, J. (2015). What does it take to build an employment collaborative for people with disabilities? *Journal of Vocational Rehabilitation*, 43(1), 1-15. doi: 10.3233/JVR-150750.



- Hurt, L. E., Wiener, R. L., Russell, B. L., & Mannen, R. K. (1999). Gender differences in evaluating social-sexual conduct in the workplace. *Behavioral Sciences & The Law*, 17(4), 413-433. doi: 10.1002/(SICI)1099-0798(199910/12)17:4<413::AID-BSL364>3.0.CO;2-B.
- Jaskyte, K., Byerly, C., Bryant, A., & Koksarova, J. (2010). Transforming a nonprofit work environment for creativity. *Nonprofit Management & Leadership*, 21(1), 77-92. doi: 10.1002/nml.20013.
- Kolb, D. G. & Shepherd, D. M. (1997). Concept mapping organizational cultures. *Journal of Management Inquiry*, 6(4), 282-295.
- Legget, J. (2009). Measuring what we treasure or treasuring what we measure? Investigating where community stakeholders locate the value in their museums. *Museum Management and Curatorship*, 24(1), 213-232. doi: 10.1080/09647770903073052.
- Legget, J. (2012). Using concept mapping and stakeholder focus groups in a museum management case study. *Advances in Culture, Tourism and Hospitality Research*, 6, 61-88.
- Legget, J. (2018). Shared heritage, shared authority, shared accountability? Co-generating museum performance criteria as a means of embedding 'shared authority.' *International Journal of Heritage Studies*, 24(7), 723-742. doi: 10.1080/13527258.2017.1413679
- Leyshon, R. & Shaw, L. (2012). Using multiple stakeholders to define a successful return to work: A concept mapping approach. *Work*, 41(4), 397-408. doi: 10.3233/WOR-2012-1317.
- Michalski, G. V. & Cousins, J. B. (2000). Differences in stakeholder perceptions about training evaluation: A concept mapping/pattern matching investigation. *Evaluation And Program Planning*, 23(2), 211-230.
- Miller, J. J., Grise-Owens, E., Addison, D., Marshall, M., Trabue, D., & Esboar-Ratliff, L. (2016). Planning an organizational wellness initiative at a multi-state social service agency. *Evaluation and Program Planning*, 56, 1-10. doi: 10.1016/j.evalprogplan.2016.02.001.
- Miller, J. J. (2016). Concept mapping methodology: A planning and evaluation tool for organizational wellness initiatives. *International Journal of Health, Wellness & Society*, 6(4), 51-68.
- Ridings, J. (2015). The development of a concept map for understanding spiritual integration in evangelically based social service organizations. *Journal of Religion & Spirituality in Social Work: Social Thought*, 34(4), 331-355. doi: 10.1080/15426432.2015.1009231.
- Scahill, S. L., Harrison, J., & Carswell, P. (2010). What constitutes an effective community pharmacy? Development of a preliminary model of organizational effectiveness through concept mapping with multiple stakeholders. *International Journal for Quality in Health Care*, 22(4), 324-332. doi: 10.1093/intqhc/mzq033.
- Scahill, S., Harrison, J., & Carswell, P. (2010). Describing the organisational culture of a selection of community pharmacies using a tool borrowed from social science. *Pharmacy World & Science*, 32(1), 73-80. doi: 10.1007/s11096-009-9345-5.
- Scahill, S., Carswell, P., & Harrison, J. (2011). An organizational culture gap analysis in 6 New Zealand community pharmacies. *Research in Social and Administrative Pharmacy*, 7(3), 211-223. doi: 10.1016/j.sapharm.2010.06.002.
- Silva, C., Vaz, P., & Ferreira, L. M. (2013). The impact of lean manufacturing on environmental and social sustainability: A study using a concept mapping approach. *IFAC Proceedings Volumes*, 46(24), 306-310. doi: 10.3182/20130911-3-BR-3021.00080.
- Trochim, W. M. K., Cook, J. A., & Setze, R. J. (1994). Using concept mapping to develop a conceptual framework of staff's views of a supported employment program for persons with severe mental illness. *Journal of Consulting and Clinical Psychology*, 62(4), 766-775. doi: 10.1037//0022-006X.62.4.766.
- Valdes-Vasquez, R. & Klotz, L. E. (2013). Social sustainability considerations during planning and design: A framework of processes for construction projects. *Journal of Construction Engineering and Management*, 139(1), 80-89.
- Valdes-Vasquez, R. & Klotz, L. E. (2013). Using the concept mapping method for empirical studies in construction research. *Journal of Construction Engineering and Management*, 139(10): 04013002.
- Velonis, A. & Forst, L. (2018). Outreach to low-wage and precarious workers: Concept mapping for public health officers. *Journal of Occupational and Environmental Medicine*, 60(11), e610-e617. doi: 10.1097/JOM.0000000000001462.

